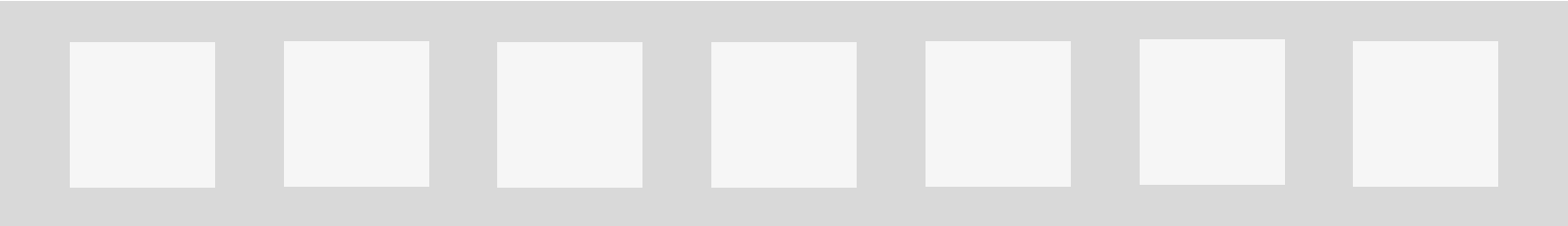
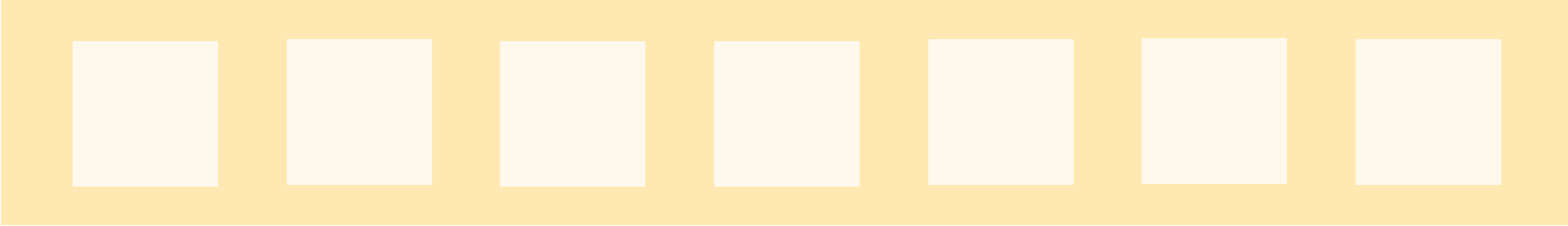


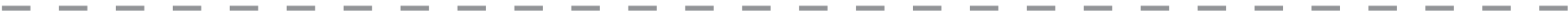
Fysisk bevis



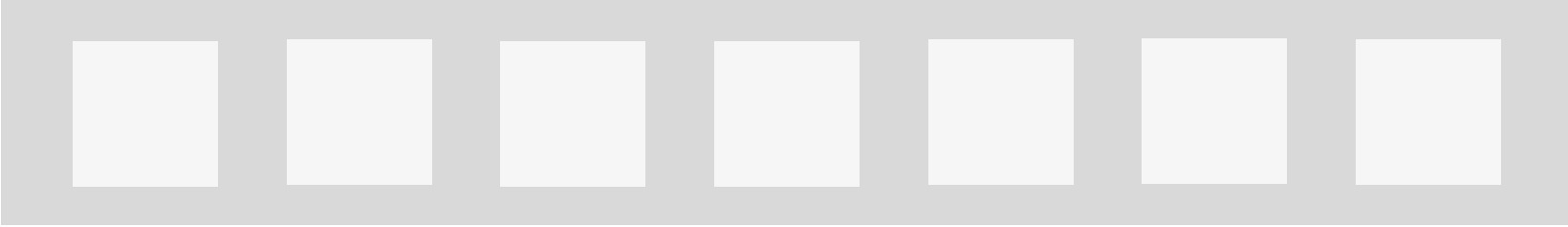
Brugeroplevelse



Interaktionslinje



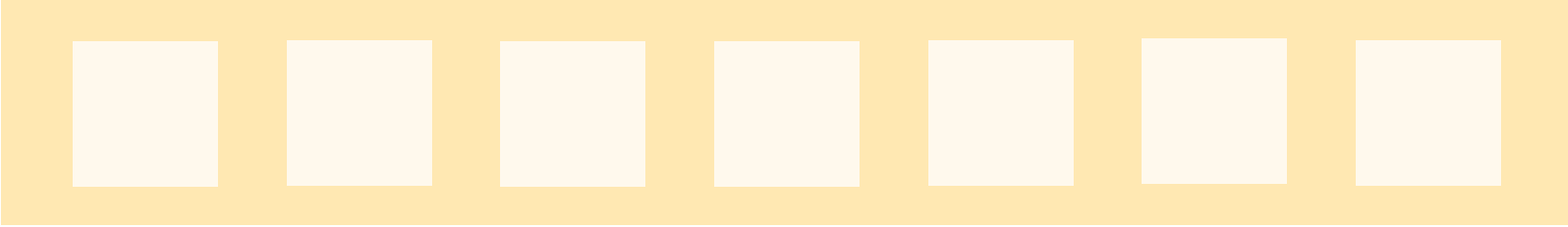
Frontstage aktiviteter



Synlighedslinje



Backstage aktiviteter



Support processer

